

General Terms and Conditions — Another Space (Premium 2026)

For Clients

Version: 2026

Trading name: Another Space

Legal form: Sole proprietorship

Chamber of Commerce: 68002475

Registered office: Karperstraat 4, 1075ZK, The Netherlands

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Article 1 – Definitions

Another Space means Another Space, a Dutch sole proprietorship registered with the Dutch Chamber of Commerce under number **68002475**, Karperstraat 4, 1075KZ, The Netherlands.

Client means any individual or legal entity submitting an enquiry, making a Booking or using a Location through Another Space.

Location means any space, property, studio, event venue or other location offered through Another Space.

Location Owner means the owner, tenant, operator or other authorised party making the Location available.

Booking means a reservation confirmed by Another Space.

Booking Date means the date on which the Client uses the Location.

Booking Price means the total amount payable by the Client, including Another Space's applicable service/brokerage fee and applicable VAT.

Host means a person specifically engaged by Another Space to provide agreed hosting or supervision services during a Booking.

Article 2 – Role of Another Space

Another Space acts as an **intermediary and booking platform** between Clients and Location Owners.

Another Space's services may include:

- presenting Locations;
- matching Clients with Locations;
- communicating with Clients;
- processing enquiries;
- coordinating availability;
- confirming Bookings;
- processing payments;
- providing Booking information;
- administratively facilitating Bookings.

The Location Owner remains responsible for making the Location available.

Another Space is therefore not necessarily the owner, landlord, operator or manager of the Location.

Article 3 – Booking

An enquiry does not constitute a confirmed Booking until Another Space confirms the Booking.

Another Space may reject an enquiry where the Location is unavailable, the Location Owner does not accept the request, insufficient information has been provided, or the Booking presents an unreasonable operational, legal or safety risk.

Article 4 – Pricing

The Client-facing price may consist of:

Location fee + Another Space service/brokerage fee + applicable VAT/taxes.

Another Space will communicate the applicable total price transparently.

Article 5 – Payment

Payment shall be made through the payment method provided by Another Space.

Full payment may be required for photoshoots and similar Bookings.

Events may be subject to a deposit and separate payment schedule.

A Booking is only confirmed once the applicable payment requirements have been satisfied.

Article 6 – Use of the Location

The Client shall use the Location only for the purpose for which it was booked.

The Client must comply with:

- house rules;
- safety requirements;
- Location Owner instructions;
- Host instructions;
- applicable laws and regulations.

The maximum capacity may not be exceeded.

Article 7 – Photoshoots and Productions

The Client is responsible for all persons attending on its behalf.

The Client must provide accurate information regarding the production, number of people, equipment, vehicles, props, styling, catering and other relevant activities.

Potentially hazardous equipment or activities require prior written approval.

The Client must complete set-up and breakdown within the booked period.

Additional time may be charged.

Article 8 – Events

The Client may be required to provide information regarding:

- guest numbers;
- event type;
- programme;

- catering;
- music;
- entertainment;
- security;
- alcohol;
- permits;
- suppliers.

The Client is responsible for permits relating specifically to its event unless otherwise agreed.

The Client is responsible for guests, suppliers, staff and other persons attending on its behalf.

Article 9 – On-site Responsibility

From the moment the Client enters the Location on the Booking Date, primary responsibility for the Location and on-site circumstances rests with the Location Owner.

This includes the condition, access, physical safety, facilities, fire safety, permits and defects of the Location.

Another Space is not responsible for matters outside its own services.

Article 10 – Host

Where a Host has been explicitly booked, Another Space may provide a Host during the agreed period.

The Host may assist with reception, explanations, house rules, supervision, availability, closing and damage checks.

Another Space's responsibility is limited to the agreed Host services.

The Host arrangement does not make Another Space responsible for structural defects, permits, insurance or matters outside the agreed Host services.

Article 11 – House Rules

Each Location may have its own house rules.

The Client must comply with these rules.

Violation of house rules may result in termination of the use of the Location without refund, to the extent permitted by law.

Article 12 – Damage

The Client is responsible for damage caused by the Client or persons attending with the Client's permission.

The Client must immediately report damage.

The Location Owner may claim repair or replacement costs from the Client where legally attributable to the Client.

Another Space may assist with communication and administration but is not automatically liable for Client-caused damage.

Article 13 – Cancellation by Client

For regular Bookings:

[insert final cancellation policy]

For Events, the cancellation and payment schedule communicated to the Client before confirmation shall apply.

Where Booking-specific cancellation terms apply, those terms prevail over the general cancellation policy.

Cancellation requests must be submitted in writing.

Article 14 – Cancellation by Another Space or Location Owner

Another Space may cancel a Booking where circumstances outside its reasonable control prevent the Booking from taking place or the Location cannot be provided.

Where the cancellation is directly attributable to Another Space, Another Space will make reasonable efforts to provide an appropriate solution and, where applicable, refund the relevant amount.

Where the cancellation is caused by the Location Owner, the Location Owner remains responsible for consequences attributable to the Location Owner under applicable law and contractual arrangements.

Another Space will communicate the cancellation to the Client.

Article 15 – Force Majeure

Another Space shall not be liable where it cannot perform its obligations due to circumstances beyond its reasonable control, including natural disasters, fire, flooding, extreme weather, war, terrorism, government measures, pandemics, strikes, payment system failures, internet failures, power outages, unexpected Location closure or serious damage to a Location.

Another Space and the Location Owner will reasonably seek an alternative solution where possible.

Article 16 – Liability of Another Space

Another Space is liable only for direct loss resulting directly from an attributable failure in Another Space's own services.

Another Space is not liable for matters including:

- the condition of the Location;
- defects;
- acts or omissions of the Location Owner;
- accidents at the Location;
- permits;
- technical issues;
- facilities;
- Client-caused damage;
- indirect or consequential loss;
- loss of profit or revenue;
- reputational damage.

To the extent permitted by law, Another Space's liability is limited to the amount paid by the Client to Another Space for the relevant Booking.

No limitation applies where liability cannot legally be excluded.

Article 17 – Location Owner Responsibility

The Location Owner remains responsible for the actual provision and condition of the Location.

Claims concerning physical condition, safety, access, permits or facilities should primarily be reported to the Location Owner, with Another Space informed where appropriate.

Another Space may assist in forwarding complaints.

Article 18 – Personal Property

The Client remains responsible for belongings brought to the Location.

Another Space and the Location Owner are not liable for loss, theft or damage unless liability cannot legally be excluded.

Article 19 – Complaints

Complaints regarding:

booking, payment, communication or Another Space's services should be addressed to Another Space.

Complaints regarding:

the physical condition, safety or circumstances of the Location should be reported to the Location Owner and Another Space.

Another Space will, where possible, assist in forwarding complaints to the Location Owner.

Complaints should preferably include the Booking number, date, description and supporting evidence.

Another Space aims to respond substantively within **5 business days**.

Article 20 – Privacy

Personal data is processed in accordance with applicable privacy legislation and Another Space's Privacy Policy.

Article 21 – Intellectual Property

All content developed by Another Space remains the property of Another Space or its licensors.

Commercial copying or use without permission is prohibited.

Article 22 – Amendments

Another Space may amend these Terms where reasonably necessary.

For confirmed Bookings, the Terms applicable at the time of confirmation will generally continue to apply, unless a change is required by law.

Article 23 – Governing Law

These Terms are governed by Dutch law unless mandatory law provides otherwise.

Disputes shall be submitted to the competent court in accordance with applicable law.

Article 24 – Language

The **Dutch version is the legally leading version** of these Terms.

The English version is provided for international Clients.

In the event of any discrepancy, the Dutch version shall prevail unless mandatory law provides otherwise.

Artikel 25 – Contact

Another Space

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